



The Town of Smyrna has decided to change the utility billing date from the 20<sup>th</sup> of every month to the 6<sup>th</sup>. As before, if the 6<sup>th</sup> falls on a weekend or holiday, the due date will be the next business day.

What does this mean for us and for you?

- There will now be 1 universal due date instead of the 2-3 we had.
- You can still pay your bill at your convenience, but there are now over 2 additional weeks to pay if needed. For instance,
  - January's 20<sup>th</sup> bill will be due Feb. 8<sup>th</sup>
  - February's 22<sup>nd</sup> bill will be due March 8<sup>th</sup>
  - March's 22<sup>nd</sup> bill will be due April 6<sup>th</sup>
  - And so forth
- This will eliminate the need to request for a payment extension.
- Meter reading days will not change.
- Budget Billing will not change.
- Fixed income will not be affected, as this is their due date.
- Autopay will be changed to reflect the new date.
  - If you want to be added or removed from the list, please give our customer service representatives a call before the 1<sup>st</sup> of the month.

If you have questions or concerns, please give our office a call at 302-653-9231, M-F 8a-4:30p.