

## UTILITIES

Utility bills are due upon receipt, and the usual monthly due date is the **6th of each month**, if the 6th falls on a weekend or holiday, the due date will be the next regularly scheduled business day.

### **The Town of Smyrna has several methods of payment available:**

- In office with cash, check or money order
- Drop Box (located at Town Hall) using check or money order only (no cash)
- By mail, using the provided envelope and stub (check or money order only)
- By mail, 27 S. Market St Plaza, Smyrna, DE 19977 (check or money order only)
- Phone payment system @ 302-653-9231 opt. 2 (convenience fee of \$5.45 applies)
- On-line @ [www.smyrna.delaware.gov](http://www.smyrna.delaware.gov) (convenience fee of \$5.45 applies)
- The Town's in-house Direct Debit program (free of charge, completed form required)
- Customers may also choose to pay directly through their personal financial institution's on-line bill pay service

Payment is considered late after 4:30 p.m. on the regularly scheduled due date. Late fees are 7% of the account balance.

Five days after late charges are assessed, any unpaid account balances are subject to disconnection.

The Town offers a budget billing program after twelve months of occupancy.

### **AFTER HOURS**

**UTILITY EMERGENCIES,  
PLEASE CONTACT THE  
POLICE DEPARTMENTS  
NON-EMERGENCY LINE**

**302-653-9217**



## Town of Smyrna

### Town Hall

27 S. Market St Plaza  
Smyrna, De 19977  
302-653-9231

### Permits and Planning

220 Artisan Dr  
Smyrna, De 19977  
302-653-3486

### Public Works

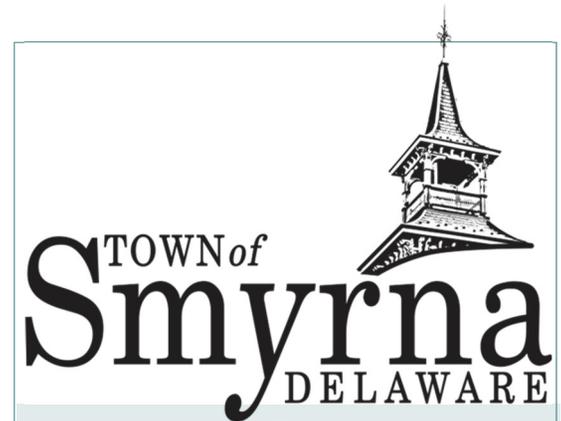
220 Artisan Dr  
Smyrna, De 19977  
302-653-9231 Option 1

### Police Department

325 W Glenwood Ave  
Smyrna, De 19977  
302-653-9217



[WWW.SMYRNA.DELAWARE.GOV](http://WWW.SMYRNA.DELAWARE.GOV)



**WELCOME  
Town of Smyrna**

**GOOD NEIGHBOR  
BROCHURE**

**INFORMATION YOU  
NEED TO KNOW**



## Code Violations

### Noise Ordinance

The making, creation or permitting of any unreasonably loud, disturbing and unnecessary noise within the corporate limits of the town is hereby prohibited between the hours of 11:00 p.m. and 7:00 a.m.

(Chapter 42 of Town Code)

### Vegetation

Any grass or weeds on properties shall be maintained to grow no higher than a maximum height of 10 inches in all yards. There shall be no growth of grass or weeds in sidewalks, walkways, stairs, driveways, parking spaces and similar areas.

(Chapter 74 of Town Code)

### Permits

Most alterations, repairs, removals, conversions or replacements to a property are required to have a permit. All permits can be applied for online via the Town of Smyrna website

(Chapter 18 of Town Code)

All Town Ordinances can be found on the Town of Smyrna Website under the Municipal Code

### Trash Collection

Trash and recycle are picked up weekly by Casella Waste Systems.

Both the trash and recycling bins should be placed curbside the evening before your service day or before 6 am the day of your pickup

- The blue cart with a black lid is for trash
- The blue cart with the light blue lid is for recycling
- Please do not mix trash with recycling and recycling with trash

Bulk items are required to be scheduled for pick-up by calling the Public Works Department

(Chapter 54 of the Town Code)

### Yard Waste Collections

Yard waste collection (Blue and Yellow Cans) is seasonal from March to December. The schedule runs Monday to Wednesday.

Residents do not need to call in for a pickup. However, only yard waste in the provided rigid container will be collected.

Yard waste containers can be ordered by calling

Public Works @ 302-653-9231 opt 1

Exact days can be found on the Town of Smyrna website under the Public Works Department Tab. Along with schedule changes for holidays.



## PUBLIC SAFETY

### Smyrna Police Department

325 W. Glenwood Avenue

Smyrna, De 19977

302-653-9217

### Smyrna Fire Department

Citizens' Hose Company

103 W Commerce Street

Smyrna, De 19977

302-653-9858

### American Legion Ambulance Service

900 Smyrna-Clayton Boulevard

Smyrna, De 19977

302-653-6465

### Clayton Fire Company

300 East Street

P.O. Box 1050

Clayton, De 19938

302-653-9858

